



PRACTICE PHILOSOPHY

Welcome to Primary Care Partners. We are honored that you have chosen us as your health care provider, and together we will work diligently to keep you and your family safe and healthy.

1. Our philosophy is to provide high quality care; to treat our patients with courtesy and respect; to provide our patients with the information needed to make informed decisions; and to answer all questions to the best of our ability.
2. As an informed healthcare consumer, we encourage you to ask questions regarding diagnosis or treatment. You have the right to obtain from your physician complete, current information concerning your diagnosis, treatment and prognosis.
3. It is important that you follow through on our recommendations. This includes scheduling follow-up appointments as requested; administering the medications we prescribe according to our instructions; following up on laboratory or x-ray studies that we order; and scheduling referral appointments with specialists as instructed.
4. We make every effort to ensure that you receive the results of any laboratory or x-ray studies ordered. However, you should always call if you do not receive results in a timely manner.
5. We respect your time and make every effort to minimize waiting time in our office. However, we ask that you understand that there may be occasions when one of our patients needs more of our time than anticipated (such as emergencies and complicated health issues). While this may prolong your wait, please be assured that you would receive the same consideration should the need arise.
6. We ask that you treat our staff with courtesy and respect, be on time for your appointment, and provide advance notice if you are unable to keep an appointment.

Thank you for selecting our office to partner with you in providing high quality health care!